



Press release 21st July 2016

Statement from Airtel-Vodafone ref CICRA mobile survey results

Sid Ahlawat, Head of Operations at Airtel-Vodafone said: 'In mobile broadband's first time inclusion in the survey, I'm delighted to see Airtel-Vodafone achieve the highest ratings of all 3 operators in this area across the Channel Islands. With continually increasing customer demand for mobile data, these results are a great independent testament to the reliability of our network and our mobile only specialism, in association with our network partners, Nokia Networks.'

Mr Ahlawat continued, 'There are always improvements to be made, and as the only retailer in the Channel Islands to hold a national accreditation for customer service excellence, the feedback we receive from these independent surveys plays a key part in informing how we improve our offering to customers and maintain our accreditation.'

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