## Channel Islands Affinity Pay Monthly Plan Terms & Conditions

The Airtel-Vodafone "Channel Islands Affinity Pay Monthly Plan" Terms and Conditions should be read in conjunction with the Airtel-Vodafone General Pay Monthly or Post-Paid Service Terms and Conditions as highlighted under the terms and conditions links on www.airtel-vodafone.com.

Where there is conflict between the Airtel-Vodafone "Channel Islands Affinity Pay Monthly Plan" Terms and Conditions and the General Airtel-Vodafone Pay Monthly or Post Paid Service Terms and Conditions, the specific Terms and Conditions from the Airtel-Vodafone "Channel Islands Affinity Pay Monthly Plan" shall apply, but all other provisions within the General Airtel-Vodafone Pay Monthly or Post Paid Service Terms and Conditions shall remain in full force and effect.

- 1. The "Channel Islands Affinity Pay Monthly Plan" includes unlimited\* text sent to anywhere in the world from within Channel Islands excluding premium numbers.
- The "Channel Islands Affinity Pay Monthly Plan" also includes unlimited Calls to all local mobiles and landlines within the island which your account is registered excluding premium numbers. Unlimited\* Calls and Texts are only applicable whilst in your home network and do not include Roaming usage.
- 3. Data usage is charged at standard rates which can be found on our website at www.airtelvodafone.com The Data is only applicable whilst in the Channel Islands and does not include Roaming usage.
- 4. International Calls and Roaming usage are not included within the "Channel Islands Affinity Pay Monthly Plan" and will be charged as per the standard rates published on www.airtelvodafone.com
- 5. All premium numbers are not included within the "Channel Islands Affinity Pay Monthly Plan" and these will be charged according to the Airtel-Vodafone Out of Bundle tariffs which are available on our website.
- 6. All Call charging will be rated with a per minute pulse.
- 7. The Airtel-Vodafone bill run is from the  $20^{th} 19^{th}$  each month.



- 8. All Roaming rates and International Call charges remain as per the standard rates which can be found on our website <u>www.airtel-vodafone.com</u>
- 9. GST will be applied to all Jersey customers
- 10. Airtel-Vodafone reserves the right to remove this plan at any time
- 11. \*The Acceptable Use Policy is defined as below:

If Guernsey Airtel Limited or Jersey Airtel Limited becomes aware of usage that gives cause for commercial concern or in in our reasonable opinion, we establish any of our services are being used in a way for which they were not intended, then we may ask the Customer to modify their usage pattern, or in extreme circumstances we may limit, restrict or charge for access to these services.