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## £5 Free Incoming Calls Whilst Roaming Terms & Conditions

The Airtel-Vodafone £5 add-on for free incoming calls whilst roaming Terms and Conditions should be read in conjunction with the Airtel-Vodafone general Pay Monthly or Post-Paid Terms and Conditions as highlighted under the terms and conditions links on [www.airtel-vodafone.com](http://www.airtel-vodafone.com).

Where there is conflict between the Airtel-Vodafone £5 add-on for free incoming calls whilst roaming Terms and Conditions and the general Airtel-Vodafone Pay Monthly or Post Paid Terms and Conditions, the specific Terms and Conditions from the Airtel-Vodafone £5 add-on for free incoming calls whilst roaming shall apply, but all other provisions within the general Airtel-Vodafone Pay Monthly or Post Paid Terms and Conditions shall remain in full force and effect.

1. The £5 add-on for free incoming calls whilst roaming is an 'optional' add-on pack that customers can choose to add onto their existing pay monthly account; so that when they roam worldwide they can receive free incoming calls from any number.
2. This add-on pack is only applicable for new and existing Pay Monthly Voice customers and not for Data or any Pay-as-you-go customers.
3. The £5 add-on for free incoming calls whilst roaming is valid for one month when activated on the customer's account. & will roll over each month unless Airtel-Vodafone are authorised to remove the service from the account.. The customers are unlimited as to how many times they wish to add &/or remove the £5 add-on roaming pack throughout their contract..

Examples:

- a) A customer requests the £5 add-on for free incoming calls whilst roaming pack to be added to their Pay monthly account on 26 July 2011, this is now valid till midnight on 26<sup>th</sup> August 2011, if Airtel-Vodafone are not authorised to remove this pack from the customers Pay Monthly account then this will roll over each month automatically & the fee will be debited each month from the customers bank account.
- b) A customer requests the £5 add-on for free incoming calls whilst roaming pack to be added to their Pay monthly account on 26 July 2011, this is now valid till midnight on 26<sup>th</sup> August 2011, if our customer requests Airtel-Vodafone to remove this pack from their account on the 16<sup>th</sup> August 2011 then the £5 fee will still be applicable for the full month but this will not roll over on the 27<sup>th</sup> August 2011 & will not be reactivated onto the customers account until new authorisation has been obtained.

\*\*\*Please note all times mentioned will be as per GMT or BST when in British Summer Time Zone.

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4. Customers are responsible for requesting the £5 free incoming calls roaming pack to be activated and requesting for the pack to be disconnected once the customer has finished roaming. If the customer forgets to add-on the roaming pack then the standard roaming rates apply. If the customer forgets to deactivate the roaming pack then a £5 charge per month will apply until removed.
5. The £5 fee for the free incoming calls whilst roaming add on pack will be debited from the customers bank account as per the standard Airtel-Vodafone billing cycle.
6. Airtel-Vodafone reserves the right to remove this plan at any time.