

## Mobile Number Portability (MNP)

For customers moving their mobile number (porting) to Airtel-Vodafone from another network operator and keeping their number:

I hereby appoint Airtel-Vodafone to close my existing account with the other network operator and confirm that:

- I am the current subscriber for the number to be ported
- I understand that all messages in the voice mailbox of my existing operator will be lost.
- I understand that undelivered SMS and MMS messages may be lost.
- Any configuration information from my existing account will not be transferred to my new Airtel-Vodafone account.
- I understand that I will have to pay my existing operator any subscription and call charges up to the date my existing account is closed and early termination charges.
- I do not have two or more bills unpaid after their due date.

Pre-Pay customers only

- I understand that any unused credit with my existing operator will be lost.