

The Pay-as-you-go “Switch” Plan – Updated June 2023

Terms & Conditions

The Airtel-Vodafone Pay-As-You-Go Switch plan Terms and Conditions should be read in conjunction with the Airtel-Vodafone Pay-As-You-Go (Pre-paid) Service Terms and Conditions as highlighted under the Terms and Conditions links on www.airtel-vodafone.com.

Where there is conflict between the Airtel-Vodafone Pay-As-You-Go Switch plan Terms and Conditions and Airtel-Vodafone Service Terms and Conditions, the specific Terms and Conditions for the Airtel-Vodafone Pay-As-You-Go Switch plan shall apply, but all other provisions within Airtel-Vodafone Service Terms and Conditions shall remain in full force and effect.

1. The Pay-As-You-Go Switch plan has a validity of 360 days and if no recharge has been completed within this time then the SIM will be disconnected.
2. The validity on any recharge (Top-Up) will reset the SIMs validity for 360 days.
3. The Pay-As-You-Go Switch plan tariff consists of the following standard charges(outside of free top up allowances detailed in 2nd table below) whilst originated from within the Channel Islands:

Switch Plan	Tariff
RRP	£0.00
Initial credit	£0.00
All local, national & international destinations	£0.35 plus 15p connection charge
Worldwide texts	£0.15
Mobile Internet (UK, Europe and USA)	£0.10per MB
Voicemail	£0.07

4. All call rates displayed are rated per minute
5. Roaming usage and premium rated calls are not included within the table above or below, these rates can be found on the Airtel-Vodafone website.

Jersey Airtel Limited, 1/3/5 Castle Street, St. Helier, Jersey JE2 3 BT
 Guernsey Airtel Limited, 45 High Street, St Peter Port, Guernsey GY1 2JT

6. GST will be applied on all usage for all mobile numbers purchased in Jersey.

9. When a customer tops up with £2.50, £5, £10 or £20 and above respectively they will also get various free data, free calls and SMS allowances as noted in the table below:

Top-up	Receive Free
£2.50	Unlimited Snapchat, Facebook and Facebook Messenger 2 GB data 25 Minutes & Texts to CI numbers 15-day validity
£5 - £9.99	5GB data Unlimited minutes/SMS to all Airtel-Vodafone numbers 50 Minutes & Texts to CI, UK, Portugal, Poland, Romania, Bangladesh & India 10-day validity
£10 - £19.99	10GB data Unlimited calls/ SMS to all Airtel-Vodafone numbers 100 Minutes & Texts to CI, UK, Portugal, Poland, Romania, Bangladesh & India 20-day validity
£20 and above	20GB data Unlimited calls/SMS to all Airtel-Vodafone numbers 250 Minutes & Texts to CI, UK, Portugal, Poland, Romania, Bangladesh & India 30-day validity

10. In relation to the table above in Clause 9, the Data, Calls and SMS freebies are only valid for the validity duration noted from day of top-up.

11. The unlimited use of Snapchat, Facebook and Facebook Messenger contained within the £2.50 top-up freebies applies to the use of Snapchat, Facebook or Facebook Messenger through the mobile applications or web browsers only. Any app extensions, external links or sponsored



content clicked through from these applications will not be classed as free and will consume data.

12. The free Snapchat Facebook and Messenger applications are tested regularly to identify all new Snapchat, Facebook and Messenger upgrades and app updates.
13. If Top-Up is made prior to any of the Free Call, SMS or Data Allowances being completely exhausted, the allowances will remain and will take priority over new freebee allowances but will still be subject to the original validity period from when they were applied.
14. Airtel-Vodafone reserves the right to withdraw /amend the PAYG Switch plan at any time.