

## Pro Rata billing

**Billing Cycle:** Our billing cycle runs from the 20th of the month, to the 19th of the next. For example, from the 20th of April to the 19th of May.

**Line Rental:** Line rental is charged 1 month in advance (e.g. 20th of April to the 19th of May)

### Pro rata:

**Pro Rata Line Rental:** Line rental is prorated if not active for a complete billing period (20th till the 19th), therefore should you opt in for a tariff or product during a given billing cycle – you will be charged from the date of activation to the end of the billing period. Please consider if the tariff or product you opted for is still active for the opening of the new billing cycle – you will also be charged for a month in advance.

**Pro Rata Usage:** All usage is prorated. Therefore, should your bundled allowance not be active for the entirety of a billing cycle – you will only be entitled for the number of days your bill plan or product was active for.

**Usage Period:** Usage information & charges will appear for the period of the billing cycle which has previously closed. For e.g. from the 20th of March to the 19th of April.