

Top Tip from Airtel-Vodafone

How to protect yourself from roaming fraud...

Thieves who steal handsets can potentially use the SIM card to rack up large roaming charges to premium numbers for example. Here are 4 top tips to help protect yourself from fraud when travelling abroad:

1. Lock your SIM with a unique password
2. Lock your phone with a unique password
3. Report your lost/stolen phone immediately to your mobile network provider. If with Airtel-Vodafone, call 121 or email 121@airtel-vodafone.com. Barring will be implemented on the device as soon as your call, voice message or email is picked up by an Airtel-Vodafone representative.
4. Take care of your SIM/handset as much as you would your passport/wallet