

## The Pay-As-You-Go Port In plan - update with effect from 01<sup>st</sup> November 2013

### Terms & Conditions

The Airtel-Vodafone Pay-As-You-Go Port In Plan Terms and Conditions should be read in conjunction with the Airtel-Vodafone General Pay-As-You-Go or Pre paid Terms and Conditions as highlighted under the terms and conditions links on [www.airtel-vodafone.com](http://www.airtel-vodafone.com).

Where there is conflict between the Airtel-Vodafone Pay-As-You-Go Port In Plan Terms and Conditions and the General Airtel-Vodafone Terms and Conditions, the specific Terms and Conditions for the Airtel-Vodafone Pay-As-You-Go Port In Plan shall apply, but all other provisions within the General Airtel-Vodafone Terms and Conditions shall remain in full force and effect.

1. The Pay-As-You-Go Port In Plan was a new Pay-As-You-Go product which was available from 10<sup>th</sup> April 2013.
2. The Pay-As-You-Go Port In Plan is FREE to purchase and this comes with £3\* free credit.
3. For a Customer to successfully Port their number to Airtel-Vodafone the Customer must follow the steps detailed inside their Porting Pack.
4. Porting packs are available in our Airtel-Vodafone stores and also in limited retailer's stores in Jersey & Guernsey.
5. Porting packs can also be delivered to you within 72 working hours of completing your registration online at [www.switchandsave.je](http://www.switchandsave.je) for Jersey residents or [www.switchandsave.gg](http://www.switchandsave.gg) for Guernsey residents. Porting pack delivery is only available within Jersey & Guernsey.
6. By registering your details on the Switch and Save websites noted above, Customers have the opportunity to opt in or opt out for Marketing updates. If a Customer wishes to opt out of Marketing updates after opting in then they must email [121@airtel-vodafone.je](mailto:121@airtel-vodafone.je) noting their mobile number and their request to Opt out of all Marketing communications.
7. The Pay-As-You-Go Port In Plan also gives Customers up to 3 free Airtel-Vodafone numbers to call and text absolutely free whilst you're within the Channel Islands.
8. The Pay-As-You-Go Port In Plan also gives Customers 3 months free worldwide text\*\* from the date of activating their SIM. This excludes premium rated numbers and comes with a fair usage policy of 2000 texts per month.
9. The Pay-As-You-Go Port In Plan also gives Customers the benefit of free bundled minutes, texts and data only on their first recharge (Top-Up) each month of £5 and above. These free bundles are noted below and are for use whilst within the Channel Islands only. Any additional recharge/s (Top-Up/s) in the month will

not include any free bundles, only the credit purchased will be valid unless the Customer recharges (Top's-up) with a single transaction of £20 then point 10 is valid in regards to the data .

10. If the Customer recharges (Top's- up) with a single transaction of £20 the Pay-As-You-Go Port In Plan also gives Customers the benefit of "unlimited" data for 30 days from the date of recharge; based on 500 MB fair usage per day only.
11. The free bundles are valid for 30 days from the date of recharge (Top-Up). Unused bundles cannot be transferred to the following month and will become invalid if not used within the 30 day time frame.
12. The Pay-As-You-Go Port In Plan free bundles per recharge (Top-Up)/per month are listed below:

<b>*Top Up /Recharge Value</b>	<b>*FREE Credit</b>	<b>FREE CI &amp; UK Landline &amp; Mobile minutes (excluding Premium rate numbers)</b>	<b>FREE CI &amp; UK texts (excluding Premium rate numbers)</b>	<b>FREE CI Data</b>
<b>£5</b>	£5	25	25	100 MB
<b>£10</b>	£10	50	50	200 MB
<b>£20</b>	£20	150	200	"unlimited" data for 30 days from the date of recharge; based on 500 MB fair usage per day only

\*Please note GST applies in Jersey

13. The Pay-As-You-Go Port In Plan has an Initial Validity of 30 days, if no recharge (Top-Up) is completed within this period all outgoing services will be barred. If following an additional 15 days still no recharge (TopUp) is completed then all outgoing and incoming services will be barred. If following an additional 15 days still no recharge (Top-Up) has been completed then the SIM will be disconnected.
14. The validity on any recharge (Top-Up) will increase the validity of the SIM for 180 days. If following an additional 15 days still no recharge is completed then all outgoing and incoming services will be barred. If following an additional 15 days still no recharge has been completed then the SIM will be disconnected.
15. The Pay-As-You-Go Port In Plan tariffs are below. For other destinations please refer to our website where tariffs are available: <http://airtel-vodafone.je/342-International-Charges.php>

<b>Calls/Text/Data from within C.I</b>	<b>Tariff</b>
<b>All C.I Mobiles &amp; Landlines</b>	£0.09
<b>UK Landlines</b>	£0.09
<b>UK Mobiles</b>	£0.18
<b>Ireland Mobiles &amp; Landlines</b>	£0.18
<b>Portugal Landlines</b>	£0.03
<b>Portugal Mobiles</b>	£0.09
<b>Latvia &amp; Poland Mobiles &amp; Landlines</b>	£0.02
<b>All Worldwide Texts</b>	£0.06
<b>C.I Data/MB</b>	£0.04

16. Airtel-Vodafone reserves the right to withdraw /amend the Pay-As-You-Go Port In Plan product at any time.

\*\*Please note, free worldwide texts are limited to 2000 per month for the first 3 months only.