

The Pay-As-You-Go “Super SIM Plan” – Effective July 2018

Terms & Conditions

The Airtel-Vodafone Super SIM Plan Terms and Conditions should be read in conjunction with the Airtel-Vodafone Pay-As-You-Go (Pre-paid) Service Terms and Conditions as highlighted under the Terms and Conditions links on www.airtel-vodafone.com.

Where there is conflict between the Airtel-Vodafone Super SIM Plan Terms and Conditions and Airtel-Vodafone Service Terms and Conditions, the specific Terms and Conditions for the Airtel-Vodafone Super SIM Plan shall apply, but all other provisions within Airtel-Vodafone Service Terms and Conditions shall remain in full force and effect.

1. The Super SIM Plan has an Initial Validity of 30 days, if no recharge is completed within this period all outgoing services will be barred. If following an additional 15 days still no recharge is completed then all incoming services will also be barred. If following an additional 360 days still no recharge has been completed then the SIM will be disconnected.
2. The validity on any recharge (Top-Up) will increase the validity of the SIM for a further 360 days.
3. The Super SIM Plan also gives customers unlimited calls and texts, whilst you are within the Channel Islands to 5 Airtel-Vodafone numbers of your choice. Your chosen 5 numbers must be registered with Airtel-Vodafone as your ‘Friend and Family number (FnF)’.
4. The 5 chosen ‘FnF’ numbers can be added to the customer’s account by simply calling 123 from a Pay-As-You-Go Airtel-Vodafone mobile or by calling 121 and speaking to a Call Centre Representative.
5. The Super SIM Plan tariffs consists of the following charges whilst originated from within the Channel Islands:

Super SIM plan	Tariff
RRP	£0.00
Initial credit	£0.00
All local, national & international destinations	£0.25

Jersey Airtel Limited, 1/3/5 Castle Street, St. Helier, Jersey JE2 3 BT
 Guernsey Airtel Limited, 45 High Street, St Peter Port, Guernsey GY1 2JT

Worldwide texts	£0.15
Mobile Internet	£0.10 per MB

6. All call rates displayed are rated per minute.
7. Out of bundle Data sessions have a minimum session charge of 1KB and subsequent charging is always rounded up to the next KB session.
8. Roaming usage and premium rated calls are not included within the table above or below, these rates can be found on the Airtel-Vodafone website.
9. GST will be applied on all usage for all mobile numbers purchased in Jersey.
9. When a customer tops up with £2.50, £5, £10 - £19.99 or £20 and above respectively they will also get free data and free Calls and SMS to all Airtel-Vodafone numbers as noted in the table below:

Top-up	Receive Free
£2.50	Unlimited Snapchat, Facebook and Facebook Messenger 2 GB data 25 Minutes & Texts to CI numbers 15-day validity
£5	5GB data 1000 minutes/SMS to all Airtel-Vodafone numbers 7-day validity
£10 - £19.99	10GB data Unlimited calls/ SMS to all Airtel-Vodafone numbers 30-day validity
£20 and above	20GB data Unlimited calls/SMS to all Airtel-Vodafone numbers 30-day validity

10. In relation to top-ups of £5, £10 - £19.99 or £20 and above respectively, and the above table, the Data, Calls and SMS freebees are only valid for the validity duration noted from day of top-up.

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11. In relation to top-ups of £2.50 and the above table, the Snapchat, Facebook, Facebook Messenger, Data, Calls and SMS freebies, are only valid for the validity duration noted from day of top-up. An SMS top-up reminder will be sent to the Customer the day before the expiry of freebies.
12. The free use of Snapchat, Facebook and Facebook Messenger contained within the £2.50 top-up freebies applies to the use of Snapchat, Facebook or Facebook Messenger through the mobile applications or web browsers only. Any app extensions, external links or sponsored content clicked through from these applications will not be classed as free, and will consume data.
13. The free Snapchat, Facebook and Messenger applications were tested up to the day of launch 07 July 2018. The product is tested regularly to identify all new Snapchat, Facebook and Messenger upgrades and app updates.
14. If Top-Up is made prior to any of the Free Call, SMS or Data Allowances below being completely exhausted, the allowances will remain and will take priority over new freebee allowances, but will still be subject to the original validity period from when they were applied.
15. Airtel-Vodafone reserves the right to withdraw /amend the Super SIM Plan at any time.