

Pay Monthly “Combo Plan”

Terms & Conditions

The Airtel-Vodafone “Combo Plan” Terms and Conditions should be read in conjunction with the Airtel-Vodafone General Pay Monthly or Post-Paid Terms and Conditions as highlighted under the terms and conditions links on www.airtel-vodafone.com.

Where there is conflict between the Airtel-Vodafone “Combo Plan” Terms and Conditions and the General Airtel-Vodafone Pay Monthly Terms and Conditions, the specific Terms and Conditions for the Airtel-Vodafone “Combo Plan” shall apply, but all other provisions within the General Airtel-Vodafone Pay Monthly Terms and Conditions shall remain in full force and effect.

The “Combo Plan” is a plan where Airtel-Vodafone customers can share their data allowance with their mobile phone and 4G Home broadband. You can also add additional users to your “Combo Plan” and share your Minutes, SMS & Data between all users for a small monthly fee.

1. The “Combo Plan” is available to all customers who sign a Pay Monthly contract for one of the following plans.
2. The “Combo Plan” options are listed below:

Plan	Combo 500	Combo 1250	Combo 2000
Minutes (Mins)	500	1,250	2,000
SMS (Count)	5,000	5,000	5,000
Data Allowance (GB) - Shared	100	100	100
Package Rental	£34	£41	£51
Additional User	£4.00	£6.00	£9.00

3. The “Combo Plan” Bundled Minutes consist of all calls to Channel Islands and UK mobiles and landlines only. Calls included within your Bundled Minutes must be originated from the Channel Islands and do not include roaming usage or premium rated calls.
4. The “Combo Plan” Bundled SMS’s must be originated from the Channel Islands and do not include roaming usage or premium rated calls.
5. The “Combo Plan” Bundled Data is only applicable whilst in the Channel Islands and does not include roaming usage.
6. Additional Users are an optional choice for “Combo Plan” customers however the primary account holder is liable for all additional users and no account information will be provided to the additional user unless authorised by the primary account holder.
7. “Combo Plans” are available on 12 or 24 months contracts.
8. A 4G Home Router and sim card is required from Airtel-Vodafone for the broadband element of this plan. The Router is free on a 24 month contract and £49 on a 12 month contract.

9. Any usage outside of the monthly Bundled Minutes, SMS or Mobile Data shall be charged as per our standard rates as defined on www.airtel-vodafone.com
10. International calls and roaming usage is not included within the Bundled Minutes, SMS and Data and will be charged as per the standard rates published on www.airtel-vodafone.com
11. To avoid data bill shock Airtel-Vodafone will pause your broadband services once you reach your 100GB monthly allowance. Mobile data services will continue, however they will attract out of bundle charges. Your router will display a red light if services have been paused.
12. Airtel-Vodafone will endeavor to notify you prior to pausing your broadband services.
13. Data bolt-ons can be added to resume your broadband service but will be charged as per our standard rates as defined on www.airtel-vodafone.com
14. If you choose not to add a data bolt-on when you exceed your monthly allowance, your broadband data services will automatically resume at the start of the next bill commencing at 00:01 on 19th of each month, when your monthly allowance starts at zero again.
15. The "Combo Plan" is available for new customers and existing customers who are applicable for an upgrade. Customers still within a contract term are not eligible to sign-up to this "Combo Plan" until their other pay monthly contract is due for renewal with the exception of Power Plan customers, see point 16 for details.
16. Existing Power Plan customers can sign up for the new "Combo Plan" before their contract term has ended only if they are upgrading their services on the "Combo Plan". Downgrading services from the Power Plan to the "Combo Plan" is not allowed.
17. All call charging will be rated with a per minute pulse.
18. Data sessions have a minimum session charge of 1KB and subsequent charging is always rounded up to the next KB session
19. This plan can be withdrawn by Airtel-Vodafone at any time.