

## “Refer a Friend” with the Pay As You Go Port In offer – update with effect from September 2018

### Terms & Conditions

The “Pay As You Go “Refer a Friend” Terms and Condition should be read in conjunction with the Airtel-Vodafone Pay As You Go Service Terms and Conditions and the “Pay As You Go Switch Plan” Terms and Conditions as highlighted under the terms and conditions links on [www.airtel-vodafone.com](http://www.airtel-vodafone.com).

Where there is conflict between the “Pay As You Go “Refer a Friend” Terms and Conditions and the Airtel-Vodafone Pay As You Go Service Terms and Conditions and the “Pay As You Go Switch Plan” Terms and Conditions, the specific Terms and Conditions from the “Pay As You Go “Refer a Friend” offer shall apply, but all other provisions within the Airtel-Vodafone Pay As You Go Service Terms and Conditions the “Pay As You Go Switch Plan” Terms and Conditions shall remain in full force and effect.

1. The Pay As You Go Port In offer is FREE to purchase and comes with no credit.
2. For a Customer to successfully Port their number to Airtel-Vodafone the Customer must follow the steps detailed inside their Porting Pack.
3. Porting Packs for this promotion can only be redeemed in our Airtel-Vodafone stores within Jersey and Guernsey.
4. The benefits of the Pay As You Go Port In offer can be found within the “Pay As You Go Switch Plan” Terms and Conditions under the terms and conditions links on [www.airtel-vodafone.com](http://www.airtel-vodafone.com).
5. If an existing Airtel-Vodafone Pay As You Go Customer refers a friend to the Airtel-Vodafone PAYG Port In offer both the referred and the referee are entitled to the “Refer a friend” promotional offer once the referred party activates their new Pay As You Go Switch Plan, subject to points 12 and 13 below.
6. The “Refer a friend” promotional offer provides a reward for both the referred and the referee.
7. Existing customers can also take advantage of this offer by going to <http://www.airtel-vodafone.com/discover/rewardz/refer-a-friend> and then completing the form where prompted. On completion of the form an email will be sent to the referred friend’s email address. The email will contain a unique code which the referred friend must take into the Airtel-Vodafone store so as the shop assistant can assist the customer with the porting process.
8. The new Customer (referred) will receive a promotional reward which £20 FREE credit. The credit will be applied up to 14 days after the Port In Customer has successfully ported in their number over to the Airtel-Vodafone network. Confirmation that the credit has been applied will be made by phone from an Airtel-Vodafone representative. The £20 free credit has a validity of 30 days and if not fully utilised within 30 days the free credit remaining will be removed automatically.



9. The existing Customer (referee) will receive a promotional reward of £20 free credit. This will be automatically applied to the individuals account up to 14 days after the Port In Customer (referred friend) has successfully ported in their number over to the Airtel-Vodafone network. The £20 free credit has a validity of 30 days and if not fully utilised within 30 days the free credit remaining will be removed automatically.
10. Airtel-Vodafone reserve the right to withhold the free credit and the voucher for up to 14 days after the porting process has happened if they identify genuine usage is not being generated on the account.
11. If Airtel-Vodafone is not satisfied after 14 days that the port has been genuine then Airtel-Vodafone reserve the right to withdraw the free credit & the voucher offered in relation to this “Refer a Friend” offer, in this instance if the Customer requests they wish to port out then they can port their number back to their previous telecom provider without any prejudice.
12. Airtel-Vodafone reserves the right to remove /change this promotional offer at any time.
13. Not valid in conjunction with any other offer.