

UK/France/USA Roaming Pack Terms & Conditions

The Airtel-Vodafone UK/France/USA roaming pack Terms and Conditions should be read in conjunction with the Airtel-Vodafone General Pay Monthly or Post-Paid Terms and Conditions as highlighted under the terms and conditions links on www.airtel-vodafone.com.

Where there is conflict between the Airtel-Vodafone UK/France/USA roaming pack Terms and Conditions and the General Airtel-Vodafone Pay Monthly or Post Paid Terms and Conditions, the specific Terms and Conditions from the Airtel-Vodafone UK/France/USA roaming pack shall apply, but all other provisions within the General Airtel-Vodafone Pay Monthly or Post Paid Terms and Conditions shall remain in full force and effect.

1. The UK/France/USA roaming pack is an 'optional' add-on pack that Customers can choose to add onto their existing Pay Monthly account.
2. The UK/France/USA roaming pack is valid only in UK/France/USA with allowances as per below:
 - 1GB Roaming Data
 - 50 SMS – Worldwide
 - 50 Mins Outgoing Call Time to any number within the roaming country i.e Customer roaming in USA and calling a USA number, or calling a Channel Island Number from USA (premium and special numbers will be rated as per the Standard roaming rates which can be found on www.airtel-vodafone.com).
 - Unlimited incoming Calls from global numbers (excludes any fraudulent Calls i.e from Machine to Machine "M2M") Any Usage outside the allowance will be charged as per the Standard roaming rates on www.airtel-vodafone.com.
3. No pro-rata charging will be applied. Charging starts from date of activation to the Customer's account.
4. This add-on pack is only applicable for new and existing Pay Monthly Voice Customers and is not available for Pay-As-You-Go Customers.
5. The UK/France/USA roaming pack is valid for 7 days once activated on the Customer's account & will expire after 7 days. Customers are unlimited as to how many times they wish to add &/or remove the UK/France/USA roaming pack throughout their contract.

Examples:

- a) If the UK/France/USA roaming pack is activated on their Pay Monthly account on 1st of August 2019, this will be valid on the account until midnight on 8th August 2019. The add-on will automatically expire after 7 days and Customers will need to request a new add-on to their account if/when required
- b) If the UK/France/USA roaming pack is activated on their Pay Monthly account on 1st August 2019, this is now valid till midnight on 8th August 2019, if our customer requests Airtel-Vodafone to remove this pack from their account on the 6th August 2019 then the £20 fee will still be applicable for the full 7 days but this will not roll over on the 8th August 2019 & will not be reactivated onto the Customer's account until new authorisation has been obtained.
- c)

***Please note all times mentioned will be as per GMT or BST when in British Summer Time Zone.

6. Customers are responsible for requesting the UK/France/USA roaming pack to be activated. If the Customer forgets to add-on the roaming pack then the standard roaming rates will apply.
7. The £20 fee for the UK/France/USA roaming pack will be debited from the Customers bank account as per the standard Airtel-Vodafone billing cycle.
8. Airtel-Vodafone reserves the right to remove this plan at any time.
9. GST will be added in Jersey.