

## UK/France/USA Roaming Pack Terms & Conditions

The Airtel-Vodafone UK/France/USA roaming pack Terms and Conditions should be read in conjunction with the Airtel-Vodafone General Pay Monthly or Post-Paid Terms and Conditions as highlighted under the terms and conditions links on [www.airtel-vodafone.com](http://www.airtel-vodafone.com).

Where there is conflict between the Airtel-Vodafone UK/France/USA roaming pack Terms and Conditions and the General Airtel-Vodafone Pay Monthly or Post Paid Terms and Conditions, the specific Terms and Conditions from the Airtel-Vodafone UK/France/USA roaming pack shall apply, but all other provisions within the General Airtel-Vodafone Pay Monthly or Post Paid Terms and Conditions shall remain in full force and effect.

1. The UK/France/USA roaming pack is an 'optional' add-on pack that | Customers can choose to add onto their existing Pay Monthly account.
2. The UK/France/USA roaming pack is valid only in UK/France/USA with allowances as per below:
  - 1GB Roaming Data – data is not capped at 1GB and any usage over and above is charged at standard rates
  - 50 SMS – Worldwide
  - 50 Mins Outgoing Call Time to any number within the roaming country i.e Customer roaming in USA and calling a USA number, or calling a Channel Island Number from USA (premium and special numbers will be rated as per the Standard roaming rates which can be found on [www.airtel-vodafone.com](http://www.airtel-vodafone.com).
  - Unlimited incoming Calls from global numbers (excludes any fraudulent Calls i.e from Machine to Machine "M2M")Any Usage outside the allowance will be charged as per the Standard roaming rates on [www.airtel-vodafone.com](http://www.airtel-vodafone.com).
3. No pro-rata charging will be applied. Charging starts from date of activation to the Customer's account.
4. This add-on pack is only applicable for new and existing Pay Monthly Voice Customers and is not available for Pay-As-You-Go Customers.
5. Any usage outside the allowance or countries listed will be charged as per the Standard roaming rates on [www.airtel-vodafone.com](http://www.airtel-vodafone.com).
6. The UK/France/USA roaming pack is valid for 7 days once activated on the Customer's account & will expire after 7 days. Customers are unlimited as to how many times they wish to add &/or remove the UK/France/USA roaming pack throughout their contract.

Examples:

- a) If the UK/France/USA roaming pack is activated on their Pay Monthly account on 1<sup>st</sup> of August 2019, this will be valid on the account until midnight on 8th August 2019. The add-on will automatically expire after 7 days and Customers will need to request a new add-on to their account if/when required

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- b) If the UK/France/USA roaming pack is activated on their Pay Monthly account on 1<sup>st</sup> August 2019, this is now valid till midnight on 8<sup>th</sup> August 2019, if our customer requests Airtel-Vodafone to remove this pack from their account on the 6<sup>th</sup> August 2019 then the £20 fee will still be applicable for the full 7 days but this will not roll over on the 8<sup>th</sup> August 2019 & will not be reactivated onto the Customer's account until new authorisation has been obtained.

c)

\*\*\*Please note all times mentioned will be as per GMT or BST when in British Summer Time Zone.

7. Customers are responsible for requesting the UK/France/USA roaming pack to be activated. If the Customer forgets to add-on the roaming pack then the standard roaming rates will apply.
8. The £20 fee for the UK/France/USA roaming pack will be debited from the Customers bank account as per the standard Airtel-Vodafone billing cycle.
9. Airtel-Vodafone reserves the right to remove this plan at any time.
10. GST will be added in Jersey.