

Usage SMS Alert

Terms & Conditions

1. The Pay Monthly Customers (“You”, “Your”) of Jersey Airtel Limited and Guernsey Airtel Limited (“We”, “Us”, “Our”) may now check their usage of certain telecommunications services by utilizing Our new usage SMS Alert Services (the “Usage SMS Alert”).
2. The Usage SMS Alert shall be available to You from 1st February 2017.
3. In order to be able to benefit from the Usage SMS Alert service, You must have already subscribed to any one of Our retail Mobile tariff plans (excluding Power Plan Plus and Corporate Plans) (the “Plan/s”) and You may avail the following service.

The Push Service

You will automatically receive an **indicative** Usage SMS Alert from Us on a daily basis, wherein We shall inform You about Your local usage of Voice, Data or SMS (as the case may be), for that particular day, in the below mentioned format.

“To opt out text DND to 222. Your local usage as of midnight: C.I. calls = x mins, UK Landlines = x mins, UK mobiles = x mins, Poland/Portugal/ Latvia calls = x mins, all other calls = x mins, SMS = x, Data = x MB”

*Please note that all texts to 222 are not included in any monthly bundle and will be charged at 7p.

4. Usage SMS Alerts shall only be sent to You as an indication of Your accumulative daily local usage and shall not indicate your roaming usage.
5. Calls made whilst roaming will not be calculated within your local usage SMS.
6. Usage SMS Alerts shall only be sent to You on Business Days. For the purpose of these terms and conditions, the term “Business Days” shall mean a day (other than Sunday or a public holiday) on which banks are open to general public for business in Jersey.
7. For roaming and usage to other destinations not listed above, You are advised to call Our customer care team at 121 from Your mobile.
8. Notwithstanding anything herein, usage, indicated in the Usage SMS Alert, shall only be an approximate value at all times and shall be without any recourse available to You against Us. You agree and acknowledge that, the Usage SMS Alert is only being provided for Your convenience, may be withdrawn by Us at any point of time without any notice, the usage details so provided may suffer from discrepancies, and the data provided by Us as part of our billing/invoicing procedure shall be final and binding upon You.
9. Usage SMS Alert service is subject to transmission limitations and service interruptions. We do not guarantee that the Usage SMS Alert service will be available at all times or in all areas. You acknowledge and agree that We shall not be held responsible for performance degradations, interruptions, failures or delays due to conditions beyond Our control.

9. Other relevant terms and conditions pertaining to Your Plan/s shall continue to apply to You.

10. We reserve the right to suspend indefinitely or for a definite period, amend/alter/delete or terminate these terms and conditions at any time (collectively referred to as “Modifications”) and for any valid commercial, technical or operational reason, and We may communicate the amendment/alteration/suspension/deletion or termination of these terms and conditions by hosting the same (1 day in advance of the same coming into) on Our website i.e. www.airtel-vodafone.com.

11. Should You disagree with the Modifications stipulated in Term 8 above, You shall have the right to opt out of this service by informing Us of Your decision in writing within 1 day from the date of hosting. Upon failure to do so, You shall be deemed as having accepted the Modifications. Notwithstanding anything herein or in any other document or agreement, You acknowledge and agree that the Usage SMS Alert is a complimentary service provided by Airtel-Vodafone.

12. Capitalized terms used herein, but not defined, shall have the same meaning as set out in the Plan/s.