

“Refer a Friend to 4G Home Hero Broadband” offer - with effect from September 2016

Terms & Conditions

The “Refer a Friend to 4G Home Hero Broadband” Terms and Conditions should be read in conjunction with the Airtel-Vodafone Pay Monthly Service Terms and Conditions and the “Pay Monthly 4G Home Hero Broadband Plan” Terms and Conditions as highlighted under the terms and conditions links on www.airtel-vodafone.com.

Where there is conflict between the “Refer a Friend to 4G Home Hero Broadband” Terms and Conditions and the Airtel-Vodafone Pay Monthly Service Terms and Conditions and the “Pay Monthly 4G Home Hero Broadband Plan” Terms and Conditions, the specific Terms and Conditions from the “Refer a Friend to 4G Home Hero Broadband” offer shall apply, but all other provisions within the Airtel-Vodafone Pay Monthly Service Terms and Conditions the “Pay Monthly 4G Home Hero Broadband Plan” Terms and Conditions shall remain in full force and effect.

1. The “Refer a friend to 4G Home Hero Broadband” promotional offer provides a reward for both the new customer (referred) and the existing customer (referee).
2. Existing customers can take advantage of this offer by collecting a refer card from their local Airtel-Vodafone store and completing their details on the card which then needs to be given to a friend. If you are unsure of your broadband number a member of staff can assist. There is no limit to the number of friends a customer can refer.
3. The new customer will receive a promotional reward of one month’s free line rental which will be applied to the new customer’s account after their first full month of subscription.
4. The existing customer will receive a promotional reward of one month’s free line rental which will be applied after the new customer passes their 14-day trial cancellation period. The one month’s free line rental applies to the existing line rental charges only and does not include existing bolt-ons.
5. The new customers will need to visit our store with the refer card completed with the referrers broadband number, and complete an application form and direct debit mandate. Proof of identification and address verification will be required.
6. Once the application has been accepted the new customer will be provided with a 4G Wi-Fi router, SIM card for the router and a set of self-set up instructions.
7. If the new customer faces issues with the self-set up, they can call Airtel-Vodafone for further help and support.
8. Product and pricing details for the 4G Home Hero Broadband plan can be found within the relevant product terms & conditions link on www.airtel-vodafone.com

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9. Airtel-Vodafone reserve the right to withhold the free line rental if the product is cancelled by the referred within the 14-day trial cancellation period.
10. Airtel-Vodafone reserves the right to remove /change this promotional offer at any time.
11. Not valid in conjunction with any other offer.