

Switch And Save Offer

Terms & Conditions

The “Switch And Save Offer” Terms and Conditions should be read in conjunction with the Airtel-Vodafone General Pay-As-You-Go (pre-paid) Terms and Conditions and the PAYG SWITCH SIM Terms and Conditions as highlighted under the Terms and Conditions links on www.airtel-vodafone.com.

Where there is conflict between the “Switch And Save Offer” Terms and Conditions and the General Airtel-Vodafone Terms and Conditions and or the PAYG SWITCH SIM Terms and Conditions, the specific Terms and Conditions from the “Switch And Save Offer” shall apply, but all other provisions within the General Airtel-Vodafone Terms and Conditions and the PAYG SWITCH SIM Terms and Conditions shall remain in full force and effect.

The “Switch And Save Offer” is available to all new Airtel-Vodafone customers who switch network to Airtel-Vodafone’s PAYG SWITCH SIM Plan, from 19th November.

Customers who wish to take advantage of the “Switch And Save Offer” need to visit the Airtel-Vodafone store and ask a sales representative to port their number to Airtel-Vodafone or the customer can apply for a SIM on line at www.switchandsave.je (Jersey) /www.switchandsave.gg (Guernsey) by completing the relevant form ensuring the promotional code is entered where prompted and selecting the promotional voucher of their choice.

Within 48 working hours of the porting process being started the Customer will be sent a text message stating the port has been successful. The £30 voucher will be ready for collection from the Airtel-Vodafone store up to 14 days after the Port in customer has successfully ported their number over to the Airtel-Vodafone network.

Airtel-Vodafone reserve the right to withhold the £30 voucher for up to 14 days after the porting process has happened if they identify genuine usage is not being generated on the account.

If Airtel-Vodafone is not satisfied after 14 days that the port has been genuine, Airtel-Vodafone reserve the right to withdraw the £30 voucher in relation to this offer. In this instance, if the customer requests they wish to port out then they can port their number back to their previous telecom provider without any prejudice.

Individual voucher T&C’s can be found on the reverse or front of each voucher.

This offer cannot be used in conjunction with any other offers/promotions.

All terms and conditions including pricing for the PAYG SWITCH SIM plan can be found on www.airtel-vodafone.com

Airtel-Vodafone reserves the right to remove /change this plan at any time.