

The Pay-As-You-Go “Island Top-up” Plan – Updated November 2023

Terms & Conditions

The Airtel-Vodafone Pay-As-You-Go Island Top-Up Plan Terms and Conditions should be read in conjunction with the Airtel-Vodafone Pay-As-You-Go (Pre-paid) Service Terms and Conditions as highlighted under the Terms and Conditions links on www.airtel-vodafone.com.

Where there is conflict between the Airtel-Vodafone Pay-As-You-Go Island Top-Up Plan Terms and Conditions and Airtel-Vodafone Service Terms and Conditions, the specific Terms and Conditions for the Airtel-Vodafone Pay-As-You-Go Island Top-Up Plan shall apply, but all other provisions within Airtel-Vodafone Service Terms and Conditions shall remain in full force and effect.

1. The Pay-As-You-Go Island Top-Up Plan SIM card has a validity of 360 days and if no recharge has been completed within this time then the SIM will be disconnected.
2. The validity on any recharge (Top-Up) will reset the SIMs validity for 360 days.
3. All call rates displayed are rated per minute
4. Roaming usage and premium rated calls are not included within the table above or below, these rates can be found on the Airtel-Vodafone website.
5. GST will be applied on all usage for all mobile numbers purchased in Jersey.
6. When a customer tops up £9.50 or £14.99 they will get various different Data, Call and SMS allowances, with differing validities, depending on the amount topped up, as noted in the table below:

Top-up	Free Allowance for usage in your HOME network only
£9.50 (excludes any credit for services outside of the allowance)	10GB CI data. Unlimited Calls/SMS to CI & UK (including IoM, excludes Premium Calls). 15-day validity from date of Top-Up.

Jersey Airtel Limited, 1/3/5 Castle Street, St. Helier, Jersey JE2 3 BT
Guernsey Airtel Limited, 45 High Street, St Peter Port, Guernsey GY1 2JT

£14.99 (excludes any credit for services outside of the allowance)	Unlimited* CI data, with maximum available speed capped at 15Mbps download. Unlimited* Calls/SMS to CI & UK (including IoM, excludes Premium Calls). 30-day validity from date of Top-Up.
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7. In relation to the table above in Clause 6, the Data, Calls and SMS freebies are only valid for the validity duration noted from day of top-up.
8. All other top-up amounts will receive credit for the amount topped up:

Top-up	Receive
£5	£5 Credit
£10	£10 Credit
£15	£15 Credit
£20+	£20+ Credit

9. All charges outside of the allowances noted in Clause 6 above will be charged as per the standard rates detailed on our website www.airtel-vodafone.com. For all calls outside of the allowance noted in Clause 6, a standard connection charge of 15p applies.
10. Airtel-Vodafone reserves the right to withdraw /amend the PAYG Island Top-Up Plan at any time.
11. Unlimited usage is subject to The Acceptable Use Policy is defined as below:

If Guernsey Airtel Limited or Jersey Airtel Limited becomes aware of usage that gives cause for commercial concern or in our reasonable opinion, we establish any of our services are being used in a way for which they were not intended, then we may ask the Customer to modify their usage pattern, or in extreme circumstances we may limit, restrict or charge for access to these services.